

**3 Year Limited Product Warranty and
Connected Equipment Guarantee
for LBK10 Surge Protector
*3 Year Limited Product Warranty***

SUPCO warrants the LBK10 surge protector, herein referred to as “protector”, to be free of all defects in workmanship or material during use by the original purchaser. This warranty is limited to the repair or replacement, at SUPCO’s option, of a defective unit. This Warranty does not cover damage to the protector caused by any abuse or misuse by the purchaser. Warranty registration must be completed within 15 days after date of installation. This is easily done by going to our website, www.lbk10.com, and clicking on “Warranty Registration” on the home page. Follow the simple instructions to submit your information.

SUPCO surge protectors are designed to dissipate the damaging effects of momentary voltage spikes or other transient power surges including impulses from lightning. They are not warranted against direct lightning, continuous over voltage, over current or dropped neutrals.

Surge Protectors are designed to protect equipment from most damaging power surges. While protecting the equipment, the surge protector’s useful life may end and it will need to be replaced. That is not a warranty replacement.

While protecting equipment, a surge protector can be exposed to several hundred surges each year. Each time a protector is exposed to a potentially damaging surge it is degraded by the high energy that it must handle. SUPCO recommends that the protector be examined annually. And, after a three year period, every surge protector should be replaced with a new one.

Warranty Registration must also be completed to be eligible for Connected Equipment Guarantee.

The protector must be installed in the proper application in complete accordance with the installation instructions. All building wiring and other connections to the Protector must conform to all applicable national, state, and local electrical codes. SUPCO shall determine, in its sole discretion, whether any Protector returned by a purchaser has been used in accordance with its instructions, and whether the Protector is defective.

The period of this warranty is three (3) years from date of installation.

3 Year Connected Equipment Guarantee (for Electro-mechanical devices)

In the event that any electro-mechanical equipment (as defined below) is damaged as a direct result of the failure of the LBK10 to protect that equipment from Power Transients (as defined below) and all other conditions are satisfied, SUPCO will repair or replace the appliance that is damaged.

The limit of SUPCO’s liability under this guarantee shall be the Fair Market Value of the damaged equipment or the deductible amount of the original purchaser’s homeowner’s insurance policy, whichever is less. This connected equipment guarantee is secondary to any applicable warranties, service contracts or insurance. This connected equipment guarantee is not insurance and should not be considered as a substitute for a purchaser’s own insurance policy. The limit of this guarantee is not to exceed \$5,000. This connected equipment guarantee is valid for the original purchaser only, and is non-transferable.

As used herein, “electro-mechanical equipment” shall mean air conditioners, furnaces, air handlers and other HVAC equipment that includes an electro-mechanical device in its function.

All claims must be submitted within (30) days of the event damaging the Protected Equipment.

In order to receive the Connected Equipment protection provided, the surge protector must be properly installed as per the installation instructions and all building wiring and other connections to the surge protector and equipment it is protecting must conform to all applicable federal, state and local electrical codes.

For purposes of this Connected Equipment Guarantee, a Power Transient shall mean an over-voltage condition caused by momentary voltage spikes or surges on an AC power line of magnitude that the surge protector, according to its specifications, is designed to stop before such spikes or surges affect the equipment.

The period of this guarantee is three (3) years from date of installation.

SUPCO does not warrant defects in the protector or damage to any equipment caused by improper installation of the surge protector, damage caused by use of the protector for a purposes other than intended, or electrical disturbances exceeding published product specifications.

This guarantee does not cover damage due to direct or vicinity lightning strikes.

This connected equipment guarantee covers damage caused by surges (voltage impulses having a duration less than 0.5 cycles).

It does not include damage caused by the following as determined by SUPCO at the time of return.

- swells or over voltage conditions (duration exceeds 0.5 cycles)
- damage caused by a utility fault
- faulty wiring or grounding practices
- tampering or improper installation
- improper storage
- improper servicing or neglect

This device is not intended to provide protection during Utility voltage swells or loss of neutral conditions which are by definition not transient events and are not covered by this warranty.

This warranty/ guarantee applies to residential and commercial applications.

Claim Procedure

If you want to make a claim you must first contact customer service at 1-800-333-9125 for a return material authorization (RMA) number to return the defective surge protector. You must notify SUPCO® at this time if you believe you have a connected equipment claim. SUPCO® will send you an information packet to be completed and returned within 20 days. SUPCO® reserves the right to inspect the damaged equipment. Once SUPCO® has determined that you are entitled to compensation for your claim, SUPCO® will at its option, pay the present fair market value of the damaged equipment, send you replacement equipment or pay for the cost of the repair.

Disclaimer of Warranty

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESSED WARRANTIES. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION OF THIS LIMITED WARRANTY.

Limitation of Remedies

In no case shall SUPCO be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such excluded damages include, negligence, strict tort, or any other legal theory. Such excluded damages include, but are not limited to, damage to software, loss of data, loss of profits, loss of savings or revenue, loss of use of the product or any associated equipment, cost of capital, cost of any substitute equipment, facilities or service, downtime, the claims of third parties including customers, damage to property and personal injury.

This Guarantee does not cover reimbursement for labor, transportation, gaining access, removal, installation, temporary power or any other expenses that may be incurred in connection with the repair or replacement of the equipment. Some states do not allow limits on warranties or on remedies for breach in certain transactions, in such states, the limits in this paragraph and in paragraph (3) may not apply.

Time Limit for Bringing Suit

No action arising out of any claimed breach of warranty may be brought more than one year after the cause of action has occurred.

No Other Warranties

Unless modified in writing signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement. No employee of SUPCO or any other party is authorized to make any warranty in addition to those made in this agreement.